



- ✓ **On-Campus Convenience**
- ✓ **Fast Turnaround**
- ✓ **90-Day Warranty\***
- ✓ **Certified Technicians**
- ✓ **Dell® Warranty Service**
- ✓ **Pickup & Delivery for Departments**

## SERVICES & FEES

### **Diagnostic Fee**

*Due upon drop-off for diagnosis. Non-refundable, but applied to labor if we perform the repair.*

**\$20**

### **Virus Removal**

**\$60**

### **Parallels/Bootcamp Installation & Configuration**

*Parallels software must be purchased separately. Windows product key included in price.*

**\$80**

### **Format & Installation of Windows Operating System**

*Windows product key included in price.*

**\$80**

### **Format & Installation of OSX or Linux Operating System**

*Linux installation subject to knowledge of computer technician on duty.*

**\$60**

### **Password Removal/Reset**

**\$50**

### **Laptop Screen Replacement Labor**

*Labor only. Screen must be ordered beforehand. Average shipping time is 3 to 5 business days.*

**\$100**

### **PC Tune Up**

*Includes software updates, check for hardware updates, removal of unnecessary files. Volume pricing available.*

**\$35**

### **Imaging Services**

*Image must be provided up front. Volume pricing available.*

**\$25**

### **Service Appointments**

If you wish to make an appointment to speak with a technician upon drop-off of a service item, please email us to request a time.



## On-Demand Mobile Device Repair



### Simple

Submit a repair request through the app or website.



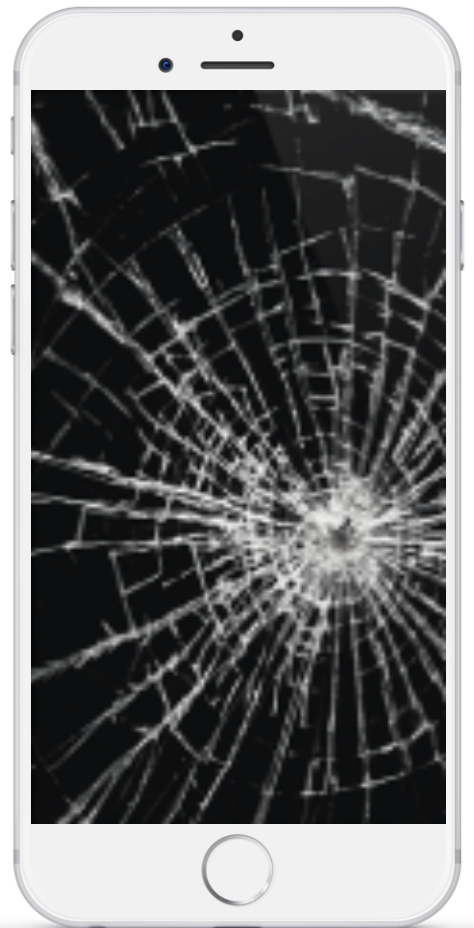
### On-Demand

We send a Fixt technician wherever you are, in 2 hours or less.



### Secure

We monitor your data throughout the repair process.



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Submit your repair request at:

[www.fixt.co/houston](http://www.fixt.co/houston)

UNIVERSITY of  
**HOUSTON**