



✓ **On-Campus Convenience**

✓ **Fast Turnaround**

✓ **90-Day Warranty\***

✓ **Certified Technicians**

✓ **Dell® Warranty Service**

✓ **Pickup & Delivery for Departments**

## SERVICES & FEES

### Diagnostic Fee

*Due upon drop-off for diagnosis. Non-refundable, but applied to labor if we perform the repair.*

**\$20**

### Virus Removal

**\$60**

### Parallels/Bootcamp Installation & Configuration

*Parallels software must be purchased separately. Windows product key included in price.*

**\$80**

### Format & Installation of Windows Operating System

*Windows product key included in price.*

**\$80**

### Format & Installation of OSX or Linux Operating System

*Linux installation subject to knowledge of computer technician on duty.*

**\$60**

### Password Removal/Reset

**\$50**

### Laptop Screen Replacement Labor

*Labor only. Screen must be ordered beforehand. Average shipping time is 3 to 5 business days.*

**\$100**

### PC Tune Up

*Includes software updates, check for hardware updates, removal of unnecessary files. Volume pricing available.*

**\$35**

### Imaging Services

*Image must be provided up front. Volume pricing available.*

**\$25**

### Service Appointments

If you wish to make an appointment to speak with a technician upon drop-off of a service item, please email us to request a time.