

# TECHSERVICES **LOW PRICE GUARANTEE\***

- On-Campus Convenience**
- Fast Turnaround**
- 90-Day Warranty\***
- Certified Technicians**
- Apple®/Dell® Warranty Service**
- Pickup & Delivery for Departments**

## SERVICES & FEES

**Diagnostic Fee** **\$30**

*Due upon drop-off for diagnosis. Non-refundable, but applied to labor if we perform the repair.*

**Virus Removal** **\$79**

**Parallels/Bootcamp Installation & Configuration** **\$45**

*Labor only, Parallels and Windows must be purchased separately.*

**Format & Installation of Operating System** **\$75**

*Windows must be purchased if original media and product key are not provided.*

**System Backup** **\$65**

*Windows must be purchased or provided.*

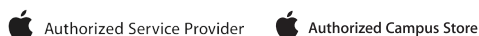
**Hard Drive and/or RAM Upgrade** **\$39**

*Labor only, component must be purchased separately. Hard drive installation does not include OS installation.*

**Non-warranty hardware repair** **\$75**  
*per hour*

### Service Appointments

If you wish to speak directly with a technician when you drop-off a service item, please call or email us to request an appointment time.



<http://computerstore.utexas.edu>

Flawn Academic Center 109 512.475.6550

Hours: Monday - Friday 8am - 6pm

email: [utsales@computerstore.utexas.edu](mailto:utsales@computerstore.utexas.edu)

Important Information: All software must be purchased or provided before installation. Please backup your data before leaving your system. Your data may be lost. If your system will not boot and you request that we attempt data backup, this will result in additional an labor fee for the backup attempt. We cannot guarantee that backup will be successful. Time to diagnose is 2-3 days under normal circumstances. May be longer at the beginning of the semester or during a virus outbreak. If parts must be ordered, the shipping time will extend the turnaround time. \* Lowest price guarantee applies to labor costs and local repair centers only. Labor warranty does not apply to virus removal.