



✓ **On-Campus Convenience**

✓ **Fast Turnaround**

✓ **90-Day Warranty***

✓ **Certified Technicians**

✓ **Apple®/Dell® Warranty Service**

✓ **Pickup & Delivery for Departments**

SERVICES & FEES

Diagnostic Fee

Due upon drop-off for diagnosis. Non-refundable, but applied to labor if we perform the repair.

\$60

Virus Removal

\$60

Parallels/Bootcamp Installation & Configuration

Labor only, Parallels and Windows software must be purchased separately.

\$80

Format & Installation of Windows Operating System

Windows software must be purchased if original media and product key are not provided.

\$80

Format & Installation of OS X

\$80

System Backup

Windows software must be purchased or provided.

\$40*additional*

Hard Drive and/or RAM Upgrade

Labor only, component must be purchased separately. Hard drive installation does not include OS installation.

\$60

Non-warranty hardware repair

\$80*per hour*

Service Appointments

If you wish to make an appointment to speak with a technician upon drop-off of a service item, please email us to request a time.

**TECH STORE**
on-campus tech sales and services for the UNIVERSITY OF TEXAS AT DALLAS

Authorized Service Provider



Authorized Campus Store

www.UTDTechstore.com

VCB Visitor Center Building 972.883.6500

email: sales@utdtechstore.com

Important Information: All software must be purchased or provided before installation. Please backup your data before leaving your system. Your data may be lost. If your system will not boot and you request that we attempt data backup, this will result in additional an labor fee for the backup attempt. We cannot guarantee that backup will be successful. Time to diagnose is 2-3 days under normal circumstances. May be longer at the beginning of the semester or during a virus outbreak. If parts must be ordered, the shipping time will extend the turnaround time. * Lowest price guarantee applies to labor costs and local repair centers only. Labor warranty does not apply to virus removal.